

# April 7, 2020

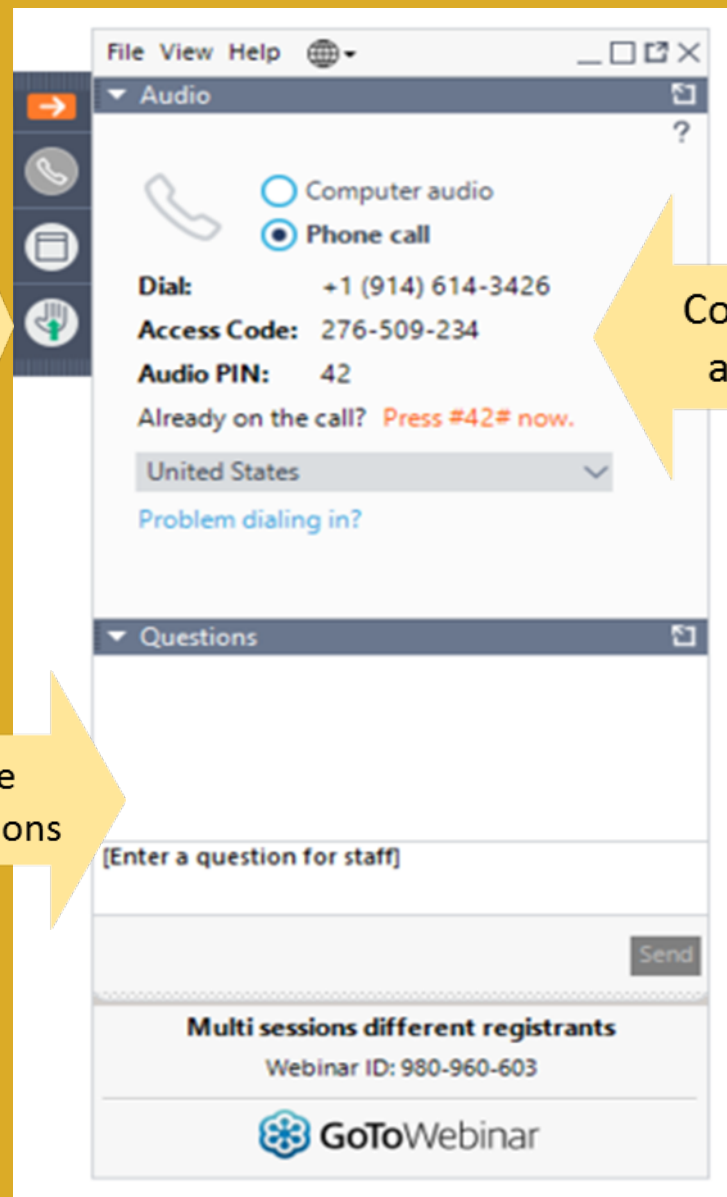
## TOPIC: Blind Services COVID-19 Webinar Logistics

- Participants will be on mute the duration of the webinar.
- To submit questions during the webinar, please use the "Questions" function.
- If you would like to be unmuted during Q&A, use the "Raise Hand" function. Staff will indicate when you are unmuted.

"Raise Hand"

Type Questions

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# Florida Division of Blind Services

Response to Community Rehabilitation Providers  
during COVID-19



# May CRPs conduct business remotely?

Our first priority is the health and safety of all Floridians. To reduce the risk of exposure to and spread of COVID-19, FDOE has authorized CRPs to complete intake and assessments via phone, Skype or other electronic format.

# Can hard copy signatures be substituted during this time?

Yes, electronic signatures will be accepted. Email submission of acceptance and understanding will also be accepted.

- [Consult Florida Statutes chapter 668.50 for guidance, definitions, and additional information.](#)

# Will an emergency contract amendment be made?

- At this time, FDOE has not issued an any amendments to contracts for services.
- We advise CRPs to follow the guidelines put forth by the state and county in which they reside.
- This is an ever-evolving situation, and we will remain in close contact to keep you apprised of any changes.

# Will financial consequences be waived?

- FDOE will not impose financial consequences for state-funded programs for March or April 2020.
- For federally funded programs, we are awaiting written guidance from the Rehabilitation Services Administration, and we will let you know as soon as we have more information.

# What is required to waive financial consequences?

- Submit request, with a plan for delivering services, during the COVID-19 crisis timeframe and detail the following:
  - Methods for virtual service delivery;
  - Plan to cancel any activities with more than 10 people in the same space; and
  - Updates to emergency protocols.
- CRPs are required to document service delivery in the AWARE CMS for client inactivity as outlined in the contract.

# How should CRPs deliver services during this period?

- CRPs must maximize the use of distance instruction through April 30, 2020.
- We will revisit and reevaluate every 15 days, in accordance with guidelines from the Centers for Disease Control and Prevention (CDC) and direction from FDOH.



## Service delivery (Cont.)

- For each client, CRPs should document inactivity that resulted from COVID-related cancelled activities.
- This documentation must be submitted to FDOE in AWARE.

*Attachment A, (E.) Role of the Contractor, section 8.vi.2*

## Service delivery (Cont..)

- CRPs should follow up with active clients using each client's preferred communication mode, to address needs, at least weekly.
- CRPs should make appropriate recommendations to update client service delivery and to provide documentation in AWARE.

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For further information, please  
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# For the latest COVID-19 Updates

[www.floridahealthcovid19.gov](http://www.floridahealthcovid19.gov)

[http://www.fldoe.org/em-  
response/index.shtml](http://www.fldoe.org/em-response/index.shtml)



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